



**Health Services**  
LOS ANGELES COUNTY

January 22, 2009

**Los Angeles County  
Board of Supervisors**

**Gloria Molina**  
First District

TO: Each Supervisor

**Mark Ridley-Thomas**  
Second District

FROM: John F. Schunhoff, Ph.D.  
Interim Director

**Zev Yaroslavsky**  
Third District

SUBJECT: **REPORT ON PHYSICIAN CREDENTIALING STATUS FOR THE  
RECOMMENDED CONTRACTOR AT MARTIN LUTHER KING, JR.  
MULTI-SERVICE AMBULATORY CARE CENTER (MLK-MACC)  
(RELATES TO AGENDA ITEM #20 ON JANUARY 27, 2009)**

**Don Knabe**  
Fourth District

**Michael D. Antonovich**  
Fifth District

On January 13, 2009, your Board instructed the Department of Health Services (DHS) to report back on the status of the credentialing of physicians and the Live Scans for the physicians who will be working at the MLK-MACC prior to proceeding with the agreement with Urgent Care Associates Inc. (UCA). This memo provides the status of those activities.

**John F. Schunhoff, Ph.D.**  
Interim Director

**Robert G. Splawn, M.D.**  
Interim Chief Medical Officer

UCA initially submitted credentialing applications for 11 physicians proposed to staff the MLK-MACC Urgent Care Center under the recommended agreement. Two additional applications have been received for a total of 13 physicians to date. Twelve physicians have successfully passed the primary source verifications (license, DEA certification to prescribe pharmaceuticals, American Board Certification, National Physician Database, American Medical Association, and Office of Inspector General). Completion of training verification, affiliation status, reference checks, and malpractice insurance validation and claims history is in process and expected to be completed shortly. Three of the 12 physicians have been Live Scanned and one of those has been cleared. Live Scan appointments for the remainder are scheduled through Monday, January 26, 2009. Primary source verification for the remaining physician is in process. The final steps in the credentialing process are approval by the facility's Credentialing Committee and Medical Executive Committee and final approval by the Governing Body designee, Dr. Robert Splawn. These steps are already coordinated.

Although the credentialing process has a number of steps to be completed in a short period of time, DHS has placed a priority on completion of the process and expects that sufficient UCA physicians will be cleared to work under the recommended agreement by the implementation date of February 5, 2009. UCA has indicated that credentialing applications will be submitted for some additional physicians to provide back-up to the core group. Those applications will be processed by the facility on a flow basis as received. UCA's staff will not commence work until completion of the credentialing process and Live Scan clearance.

Please let me know if you have any questions or need additional information.

JFS:kh

c: Chief Executive Officer  
County Counsel  
Executive Officer, Board of Supervisors

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